

neighborware®

FEATURE LIST 2008
Signature Series

elliptIQ™

Feature List 2008 Signature Series



INTRODUCTION

The primary goal of Neighborware is to facilitate communication and interaction in a community setting. To meet this goal, elliptIQ provides a straightforward and intuitive user interface, backed by a highly customizable, flexible, and powerful content management system. Neighborware gives the community complete control of the site, with the ability to add, edit, and delete content at will, as well as the ability to restructure the site itself, all from a simple, browser-based interface.

With such a wealth of useful features and a strong foundation of core content management tools, this document contains a significant amount of relevant information that will assist you in understanding those things that make Neighborware truly unique in the marketplace. While there is a great deal of information included following the document outline below will assist you in your investigation:

I. Introduction

II. Core Content Management System

- A. User Access Rights
- B. Site Layout
- C. Content Management Tools

III. Components

- A. Presentation
- B. Interaction
- C. User Tools
- D. Communication
- E. Administration

Please consult a Neighborware representative for answers to any questions that you have following review of this document and to set up a live demonstration of this powerful community network tool.

CORE CONTENT MANAGEMENT SYSTEM

The highly flexible Neighborware Core Content Management System provides the framework for site development, including user management, site layout, and page management.

User Access Rights

Access to the community network is controlled by an integrated security system, with built in user management tools. Site users are organized into groups according to access privileges:

Public – any visitor to the network who is not logged in.

Guest – guest accounts are available for administrators to grant access to prospective members. These accounts can be time-limited and can automatically notify the administrator when the guest logs in. Guest account access to any area of the site can be limited by the Administrator.

User – Standard user of the community network.

Master – Property Owner or Head of Household. These accounts allow a property owner to add additional family members and control their access level.

Admin – Community Network Administrator. This account controls users and content for the entire community network. The Admin may delegate admin authority for areas of the site to other users.

Administrators may place areas of the site such as amenities outside of the login to allow for public marketing use of the network. This information can safely be made available to Public users, without concern about member data being visible. As the community matures public/ private areas can be adjusted. Once logged in, a user's group (Guest, User, Master, Admin) is used to determine their level of access to the community network.

Site Layout

Areas (pages) within the community network are organized into a “tree” structure, with the site branching out from a main home page. The network structure and content is dynamic, and can grow and evolve with the community. Any number of areas may be added, and their placement in the site tree is completely customizable.

For example, on a Homeowner's Association Page you may have body content that includes a photo of an association facility and a paragraph on the role of the organization. Below that, you may install a variety of components such as a calendar showing HOA events, a file archive with documents for download such as covenants, restrictions and meeting agendas and minutes.

You may also request resident feedback using the survey component, elicit maintenance requests using the service request component and facilitate helpful dialogue with residents on topics of interest using the forums component. The possibilities are endless and best of all you have complete control over how you set up the page based on your communities needs!

Content Management Tools

Edit Page

- ◆ Edit Page Interface is accessed through a convenient footer link at the bottom of the page to be edited and provides a complete set of browser-based tools for managing content.
- ◆ "Standard" mode provides a simple and consistent layout
- ◆ "Advanced" mode adds additional functionality, flexibility, and tools for customizing page layout, as well as additional ways to enhance any page with text, images, graphics, and more.

Integrated WYSIWYG Editors

- ◆ The "What You See Is What You Get" editors integrated into Neighborware facilitate content editing with *no html programming required*.
- ◆ Editors support cut and paste of text copy from word processors such as Microsoft Word and WordPerfect.

Menu System

- ◆ System supports both top and side menus.
- ◆ Menu items can be added, deleted or rearranged by the administrator
- ◆ Ability to add two levels of sub menus that are activated when hovering over a menu item enhancing navigational choices
- ◆ Integrated with the Neighborware rights management system for displaying items based on the viewer's access level.

Seasonal Headers

- ◆ Easy to use "replaceable" images in your site's header
- ◆ Site's graphic appearance can be easily adjusted to reflect the time of year or a particular date or event
- ◆ Instances are date driven, so changes can be made in advance
- ◆ May be set to reuse the same set of headers every year

Content Moderation

- ◆ Provides high-level control of posted content if desired.
- ◆ allows sub-administrator's page content to be reviewed by an administrator once submitted and easily published once approved
- ◆ Per-page setting for moderation
- ◆ Includes automated email notices when content is waiting for approval

Content Versioning

- ◆ Recent versions of a page are automatically stored for 2 weeks
- ◆ The last two versions are stored indefinitely
- ◆ Additional storage for up to three draft versions
- ◆ Quick and simple process for activating a version

User Content Submission

- ◆ Easily enable users to submit content that can be reviewed prior to posting.
- ◆ Available for Calendar Events, Links, Multimedia Items, and Photos.
- ◆ Automated emails alert administrators of submitted content

Custom Spellcheck Dictionaries - *NEW*

- ◆ In addition to the standard spellcheck dictionary in the WYSIWYG, you may add custom words to check proper words like the community name as well as non-standard spelling.
- ◆ Enables quicker spell checking and prevents inadvertent spelling errors.

Components

- ◆ Pre-built functionality, such as Calendars, Bulletin Boards, Surveys, etc.
- ◆ Most components may be placed in any area throughout the site and may be placed in multiple locations concurrently

Please note: Components are discussed in complete detail in the following section

COMPONENTS

Components are elements in Neighborware that provide specific functionality on the site. There are several general types of components:

- ∞ Presentation
- ∞ Interaction
- ∞ User Tools
- ∞ Communication
- ∞ Administration

*NOTE: Any component marked with an * may be installed in multiple areas throughout the site.*

Presentation Components

Calendar *

- ◆ Listings of event date, times and descriptions
- ◆ Full support for recurring events
- ◆ Customizable icons representing event types and color - coding by category
- ◆ Year, Month, Week, and Day View. Administrator can choose the default view.
- ◆ Layouts optimized for printing available. PDF file may be printed or downloaded.
- ◆ Multiple Calendars may publish events to a central calendar
- ◆ Allows for mapping as well as integrating with the reservation component
- ◆ Events can be added for a 'point in time' and in 5 minute increments
- ◆ Event Countdowns provide a way to promote special events and increase resident awareness
- ◆ "Invite a Friend" functionality helps to increase attendance at community events
- ◆ Graphics may be customized with colors to complement the community color scheme - **NEW**
- ◆ Personal Calendar available for each resident showing items of interest to the individual (*see Personal Calendar under User Tools for more information*)

Multimedia Gallery *

- ◆ Ability to upload and serve audio and video in several formats, as well as Macromedia Flash movies
- ◆ Ability to use for AutoPublish and provides download capability and in-page embedding

Podcasts * - **NEW**

- ◆ Directly integrated into the Multimedia Gallery
- ◆ Automatic generation of a podcast when a new audio file is uploaded
- ◆ Publish on your own schedule

Outgoing RSS Feeds * - *NEW*

- ◆ Publish events, articles and more to residents via RSS
- ◆ Keeps users up to date even if they don't log in
- ◆ Uses web publishing standards for consistent look and feel of content

Photo Gallery *

- ◆ Photos are organized into photo albums
- ◆ Thumbnail pages increase ease of browsing and photo selection
- ◆ Previous and Next navigation buttons for easier viewing of all photos in an album - *NEW*
- ◆ Slideshows add additional visual interest for showcasing activities and events
- ◆ Photo titles and descriptions are searchable site-wide
- ◆ Simplified administration with auto resizing and zip file upload and ability to add fun sayings and graphics to uploaded photos (thought bubbles and captions)
- ◆ Send a Photo to a friend increases interest in the site or download offline photo galleries

Location Based Services (WiFi and more)

- ◆ WiFi Hotspots can be identified and custom content can be delivered to users based on their location like a park, clubhouse or town square.
- ◆ Content can promote what is available in the area and who is online.
- ◆ Promotes extreme local content and encourage engagement and connecting with others.

File Archive *

- ◆ Provides an easily accessible location for downloadable items
- ◆ Convenient place for common community documents and forms for residents
- ◆ Can be used for any type of downloadable file and sorted by date, title or priority
- ◆ Items can be easily moved from one file archive to another.

Resident Directory

- ◆ Each member of the household has a separate self-determined listing including name, address, phone number as well as hobbies, activities and interests
- ◆ User has the ability to edit listing and administrator can choose to be alerted when updated to keep online and offline resident data synchronized.
- ◆ Full text search is available
- ◆ Parents can select permission levels for children and what children's information is displayed
- ◆ Photo can be attached and linked to user or household record along with Mapping Links
- ◆ Photo thumbnails provided as optional in search results and alpha resident listings
- ◆ Provides for a PDF file that may be printed or downloaded for future use.
- ◆ Includes a link to each residents blog if so desired
- ◆ Welcome new neighbors by 'introducing' them in the Directory using information pulled from their Resident Directory listing along with additional introductory information.
- ◆ Make new neighbors feel welcome with "Greet your new neighbor" functionality allowing residents to send email greetings.
- ◆ Automatic rotation for keeping data fresh without admin intervention.

Member Directory *

- ◆ The member directory provides Resident Directory functionality for any club, group, or site area.

Mapping Links *

- ◆ Easy way to create links to supported online mapping services such as Google Maps, Yahoo! Maps, and MapQuest
- ◆ Links are dynamically generated making creation of links a simple process.
- ◆ Mapping capability is integrated into the resident directory, commercial directory, calendar and local service directory.

Commercial Directory *

- ◆ Provides a categorized directory of retail stores, restaurants and services available in or outside the community including integration of Mapping Links.
- ◆ Businesses may be allowed to set up and maintain their own page including contact/location data, product or service info, menus, special offers and coupons and photos and logos
- ◆ Business users access can be limited to their page only, if desired.
- ◆ Easy to use wizards facilitate page development and updating
- ◆ Mailing lists allow businesses to send emails to residents without having access to their individual email addresses
- ◆ Blast emails can contain attachments on a per directory basis - **NEW**
- ◆ Settings are available to opt in or out from overall mailings or individual businesses
- ◆ Includes an optional approval queue allowing administrators to approve emails before sending and a customizable disclaimer if desired

News *

- ◆ Module supports manual addition of content by administrators
- ◆ Methods also include automated import of online content and the ability to import data from local news sources willing to provide on line news feeds based on standard formats

Staff Listings * - NEW

- ◆ Preformatted display of listings for employees, staff, committees, officers and more
- ◆ Categories provide a way to break up listings
- ◆ May include photos for each person, if desired

Syndication Tools *

- ◆ Allows syndicated content of all types (movie and tv listings, news, maps, etc.) to be displayed directly in the community network.
- ◆ Provides another source for up to date content with little administration overhead
- ◆ Enables a “portal” feel, if desired, with a variety of content types
- ◆ Easy to use interface for managing syndication sources.
- ◆ Note: Any paid content or use restrictions imposed by the content provider are the responsibility of the Neighborware licensee.

Automated Content Publication *

- ◆ Fresh content delivered with little administrative overhead
- ◆ Customizable for any type of content, generic to specific
- ◆ Customizable publication schedule
- ◆ Allows images providing an easy way to have random, date based or auto rotating images in any location throughout the site.
- ◆ Suggested uses include “Quote of the Day”, “Gardening Tips”, “Golf Tips”, “Fun Facts”, etc.

Weather *

- ◆ Provides frequently updated synopsis of current local weather conditions from NWS data
- ◆ Additional forecast information and maps one click away

Links *

- ◆ Links to businesses, groups or organizations deemed appropriate/helpful to the community
- ◆ Can be presented alphabetically or by category
- ◆ Advises user that they are leaving the community network when opening

Frequently Asked Questions *

- ◆ Users can submit questions for review by designated administrator
- ◆ Simple question and answer format for ease in finding answers

Kids Club

- ◆ A collection of fun facts for kids to check out every day
- ◆ A set of kid-friendly survey questions to answer online, a new question every week
- ◆ Fun and customizable email postcards for sharing with friends and family

Interaction Components

Architectural Review Component * - *NEW*

- ◆ Allows for online submission of Architectural Review Requests
- ◆ Online Storage of attachments such as drawings, specifications, and images.
- ◆ Maintain records for all incoming requests, including committee member votes
- ◆ Export records to Excel

Blog (or Weblog) Component

- ◆ Allows users to record their daily thoughts and ideas in a journal format and frequent updates with automatic ordering by date and time.
- ◆ A summary page is included for each blog, along with integrated search tools.
- ◆ Administrative settings are available to define whether blogs are public or private.
- ◆ Includes built-in WYSIWYG editor for ease of publication and commenting system for reader comments

Bulletin Boards (Forums) *

- ◆ Online threaded discussion boards with thread locking, 'sticky' messages and announcements.
- ◆ Post messages and reply and register to be emailed when new posts are added
- ◆ Offers thread sorting, on page selection of visible date ranges and thread pagination.
- ◆ Search by topic or select views of past postings
- ◆ Use graphic emoticons and avatars
- ◆ Central interface allows viewing of all bulletin boards in the site
- ◆ Moderation tools available to support moderator approved posts only

Chat *

- ◆ Residents are enabled to chat in real time with dynamic live text chat.
- ◆ A FlashMX rich client interface provides a dynamic user-friendly chat environment.
- ◆ May be added to any community club and certain chat areas may be restricted.
- ◆ Rights for chat areas managed by administrator/club administrator/parents.

Classifieds *

- ◆ Users can post items for sale or services offered
- ◆ Browseable by category and searchable for desired ads
- ◆ Administrator approval allowed with auto expiration w/ email notification allowing easy renewal
- ◆ Ad is clickable to show a full page with item description, item photo, and email contact form.

ECommerce – *FUTURE*

- ◆ Enables online “stores” within the community network
- ◆ May enable online payment of membership dues and fees.
- ◆ Facilitate payment for community sponsored activities, such as swim lessons
- ◆ Streamline facility reservations with online payment processing

Note: Use of this component requires a merchant account that is compatible with VeriSign's payment gateway (Merchant Account, Payment Gateway, and transaction fees may apply)

Home Buyer Care

- ◆ Allows homebuilders to create a more positive buying experience (especially remote buyers) during new home construction enhance the future resident's emotional attachment with their future community
- ◆ Homebuilder can quickly and easily update information for each of their customers
- ◆ Private photo gallery for the builder to upload construction update photos
- ◆ Downloadable construction and purchase documents
- ◆ Updated construction calendar with buyer responsibility milestones
- ◆ Discussion area for communication with the builder team
- ◆ Email a photo to a friend of their home under construction.

Home Owner Care

- ◆ Provides a place for homeowners to maintain home specific documents
- ◆ Includes a documents area for warranty info, paint colors, fixtures, etc.
- ◆ Includes a links area
- ◆ Includes an appliance area

Library or Inventory Component *

- ◆ Allows for tracking of physical items that the community possesses and may loan out.
- ◆ The library component will also help residents locate and find items that are held within the library.
- ◆ Includes integrated search and online checkout requests, including availability notifications

Local Service Directory

- ◆ Provides users a directory of stores and restaurants with categories for listings
- ◆ Administrator may enable the local service directory for resident ratings and reviews
- ◆ Administrator controls allow for easy control, moderation and configurability
- ◆ Integrated with Mapping Links

RSVP *

- ◆ Includes RSVP and advanced scheduling capability including multiple attendees
- ◆ Automated email reminders to participant prior to event
- ◆ Recurring events supported along with ability for admin to enter manual RSVP's

Forms *

- ◆ Fully customizable user input forms including ranking items by preference
- ◆ Includes ability to save forms as reusable templates
- ◆ Allows for multiple email recipients for submitted forms
- ◆ Form submissions are archived online and are downloadable in .xls format.
- ◆ Forms may be anonymous or have user information stored with form data
- ◆ Form can accept user uploaded files such as a photo for architectural review

Reservations *

- ◆ Provides an online form for requesting a reservation.
- ◆ Requests are routed to an appropriate administrator via email.
- ◆ Calendar events may be associated with an event reservation item from a reservation component.
- ◆ Available for facilities reservations, class signups, as well as event reservations.
- ◆ Allows for upload of court or room layouts and setting booking time constraints
- ◆ Allows for specifying multiple rate types and multiple courts per location
- ◆ Offline payment options may be specified (i.e. reservation dropped if not paid in three days)

Page Rating and Commenting System *

- ◆ Provides users a simple interface for commenting on pages on the site and offer usefulness ratings on a per page basis.
- ◆ Administrators receive the feedback as summary information
- ◆ Encourages user interaction and feedback

Online Dues Payment

- ◆ Dues Payment allows an HOA to accept dues payments online with a simple setup process.
- ◆ Exportable excel spreadsheet reports of payments received
- ◆ Integration with User Management through addition of account number.
- ◆ Ability for admin to mark an account as “paid” when payment is received offline.

Note: Use of this component requires a merchant account that is compatible with VeriSign's payment gateway (Merchant Account, Payment Gateway, and transaction fees may apply)

Real Estate Listings *

- ◆ Provides searchable real estate listings within the network encouraging internal referrals.
- ◆ Each Listing includes home photo, property information and floorplan.
- ◆ Built in information request forms protect privacy of email addresses.

Service Request Component *

- ◆ Assist with the management of trouble events that require some form of resolution and response to the submitting party.
- ◆ Could be a facility maintenance request, architectural review submission, a request for review of submitted paperwork, or any other type of request that requires response.
- ◆ The type of service or trouble represented is not specific; therefore this component may be utilized in a variety of different ways.
- ◆ Include tracking system for follow up by submitter
- ◆ Includes email reminders for responsible parties
- ◆ Submission of notes and status changes includes information on the user submitting, leaving a record for reference

Surveys *

- ◆ Provides site and club administrators ability to gather user information and opinions ranging from asking a single question to publishing multi question opinion polls and surveys
- ◆ Supports common question types including multiple choice (single and multiple answer), scaled response questions (like/dislike, agree/disagree), fill in the blank and ranking items by preference.
- ◆ Surveys can be split into multiple pages for clarity and ease of use.
- ◆ Ability to auto-publish a single question that when answered leads to the complete survey and define groups of eligible voters.
- ◆ Survey can accept user uploaded files

User Tools Components

Accessibility Features for Seniors or Active Adults

- ◆ Users may convert text to a larger print or high contrast alternative
- ◆ Users may select to view enlarged icons for easier navigation
- ◆ Preferences for plain text menus, schemes for low visibility users
- ◆ Easy to grant access for extended family members who wish to stay involved with aging family members via the community network
- ◆ Photo Galleries for sharing to and from remote family members / caregivers

User Favorites

- ◆ Customizable to match a user's interests and preferences
- ◆ Provide quick access to the items of most importance to each user
- ◆ Includes content selection tools integrated directly into the site.

Content Alerts

- ◆ New Content Alerts provides a mechanism to point users to fresh content located throughout the site.
- ◆ Email updates allow users to request notification when a particular area of the site has been updated.
- ◆ In page icons provide an easy way for users to find new and updated content giving them reason to visit the site more frequently.

Print Features (PDF)

- ◆ PDF Printing is available for the Calendar and Resident Directory with automatically generated print titles
- ◆ Additional print settings available to the administrator
- ◆ As a PDF, file may be printed or simply downloaded for future use

Personal Calendar

- ◆ Allows every user of the network to keep up with their personal calendar online
- ◆ Can handle birthdays, appointments, school events and more
- ◆ Individual users may select site calendars to include on their personal calendar
- ◆ Sharing allows family and friends to view each others schedule of events

Personal Contacts

- ◆ Allows users to add and manage their personal contacts
- ◆ Basic information such as mailing and email addresses, phone and other contact info
- ◆ Can be easily imported from the Resident Directory

Personal Tasks

- ◆ Allows users to keep a listing of personal tasks with a description and a deadline
- ◆ User can set a reminder request and an email reminder will be sent to the user

Personal Journal

- ◆ Users can compose daily events in a friendly journal format
- ◆ User can choose to share their journal with the community

Personal Notes

- ◆ Allows a user to quickly jot down a note and store for later use

Personal Photo Gallery

- ◆ Personal version of the community gallery allows user to upload their own
- ◆ Photos are organized into photo albums
- ◆ Thumbnail pages increase ease of browsing and photo selection
- ◆ User can make gallery available to family and friends

eMail

- ◆ Supports vanity email addresses for your community
- ◆ Ability to POP external accounts from the community network
- ◆ Increase daily traffic to the site, as users visit to check email
- ◆ Ad-free webmail interface seamlessly integrated into the community network
- ◆ 5 MB of space included per user

Note: Optional feature – additional hosting fees apply

User Manager

- ◆ Users are allowed to define their own custom interests to enhance use of the site
- ◆ A user may add as many interests as they wish from a master list or enter their own.
- ◆ Custom interests are fully searchable through the site wide search engine
- ◆ Editable text for the new user welcome email
- ◆ Temporarily disable login for specific users and alert individual user at login.
- ◆ Duplicate household protection helps avoid duplicate household accounts and assists in removal of user accounts for households that have moved from the neighborhood - **NEW**

Welcome Wagon

- ◆ Provides a location for introductory site information and an easy access point to account information as well set-up wizards to get the whole family started
- ◆ Names, addresses and phone numbers for area necessities such as water, libraries, and utilities
- ◆ May also include civic clubs, volunteer organizations, support groups, etc.

Create A Page

- ◆ Allows each resident to create his/her own simple web page without HTML knowledge
- ◆ Includes stock clip art and dividers, as well as photo upload capability

Communication Components

Blast Email

- ◆ Available to Site administrator and designated club or area administrators
- ◆ Simplifies process of sending emails to all residents (Administrator only) or a specific group of residents, including custom groups
- ◆ Custom look, HTML formatting, and ability to include attachments
- ◆ Includes full featured opt-in/ opt-out system
- ◆ Basic tracking of when a user has read a blast email, including statistical data and automatic handling of bounced emails.
- ◆ Templates provide an easy way to send out customized blast emails with images and formatting in multiple color combinations without having to understand HTML.
- ◆ Supports email lists of non-users like prospects or influencers for use in blast email – **NEW**
- ◆ Many recent improvements including message duplication, delegation, individual resends, and a viewable online archive of sent messages for residents. – **NEW**

Newsletter *

- ◆ Allows for both emailed and online with automated archive
- ◆ Current one shown with archived available for searching and viewing online
- ◆ Subscription functionality for resident opt in/opt out
- ◆ Auto creation of emailed teaser of overview for online version
- ◆ Single and multiple page formats and supports HTML email formatting incl. Graphics
- ◆ Color selection tool for newsletter templates provides for complete customization of newsletters to a club or community

Birthday Greeting *

- ◆ Greeting on a user's birthday with a customizable message.
- ◆ Provide a per component setting to send members a customized email on their birthday
- ◆ Messages are customizable with images and text to allow a more personalized and site specific birthday greeting.
- ◆ Available listing of resident / club member birthdays by month

Administration Components

Automated Sign up for Access

- ◆ Provides an easy way for new users to gain access to the network with low administrative overhead
- ◆ Administrator may then approve or deny each request for access

Terms of Service

- ◆ Integrated with the Sign up for Access system
- ◆ Terms of Service for new and existing users
- ◆ Enforces agreement to the terms prior to giving access to the site

Help

- ◆ Integrated help system
- ◆ Includes contextual pop-up help
- ◆ Complete online Administration Manual
- ◆ Fully searchable
- ◆ Clickable Table of Contents for easy navigation

Search

- ◆ Powerful site-wide keyword search
- ◆ New information added to the site is automatically indexed

Headline Presentation Options

- ◆ Visual options for presentation of article headlines within each page
- ◆ Includes cross-browser compliant scrolling marquees
- ◆ Allows different headlines to be seen by different groups.
- ◆ Allows linking to arbitrary locations on the community network or off site – *NEW*
- ◆ Allows customizable headline styles to grab attention and add emphasis - *NEW*

Variable Layouts

- ◆ Provides for a variety of visual templates for site pages with options for different page styles
- ◆ Styles such as single and multiple columns and graphics friendly formats are included

Private Areas

- ◆ Allows an administrator to easily designate certain areas of the site as private.
- ◆ Private area access can be based on membership in a club, neighborhood, or group.

Navigation Tools

- ◆ A dynamic site map simplifies navigation within the site
- ◆ Navigation Bar on pages reflects location in the site tree

Site Destinations

- ◆ Destinations allows the user to use a keyword in an address to get to a certain page within the site (ex. <http://yourcommunitynetwork/go/news> to reach the community news page)

Auto Publish

- ◆ Administer component specific AutoPublish content in one consistent interface
- ◆ Automated system for publishing key items to their “parent” area in the network
- ◆ Both components and areas throughout the site provide AutoPublish functionality.

Statistics

- ◆ This module provides statistical use data to administrators enabling them to make informed decisions about site content based on the usage patterns
- ◆ Ability to show traffic to commercial directories may assist in showing benefit to business users
- ◆ Ability to determine which users should be in a particular report.
- ◆ Also available for individual sections of the site.

Word Filtering

- ◆ Integrated filtering of keywords to notify administrators of items of interest.
- ◆ Email alerts available globally or on a word by word basis.
- ◆ Naughty word filter for "blanking out" offensive content.

User Management

- ◆ User impersonation allows the administrator to view the site as a user does for troubleshooting or assisting users
- ◆ Password reset allows the administrator to automatically email a modified username and password
- ◆ Address form filling pre fills the default city, state and zip
- ◆ Household management tools available to combine households and insert new user into an existing household

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Subject to Change

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