

# PRICING

## Neighborhood Series



### Individual Neighborhoods

Number of Homes at final build-out	Initial Set-up Fee*	Monthly Usage Fee**	Customer Choice Options***
0 – 99	\$100	\$50	\$100
100 – 175	\$150	\$75	\$150
176 – 250	\$200	\$100	\$200
251 – 400	\$250	\$125	\$250
401 – 600	\$400	\$200	\$400
601 - 800	\$500	\$240	\$500
801 – 1000	\$750	\$280	\$750

\* Initial Set-up Fee includes site graphics, standard site tree and an initial two-hour tutorial

\*\*Billed quarterly in advance. Prices fixed for the initial one-year term of the agreement and subject to change in annual renewals.

\*\*\*Customer Choice Options are priced per option and billed once with the initial set-up. See below for current options.

### Customer Choice Options

#### Commercial Directories

A categorized directory for retail stores, restaurants, and services available in or near the community. Easy to use wizards are included to facilitate page development and updates.

#### Public Areas

Allows areas of the site to reside outside of the login to allow for public marketing use of the network. Information on these pages can safely be made available to Public users, without concern about member data being visible.

**Inquire about multiple community incentives!!**

## SPECIAL SERVICES

### Unique Domain

- ◆ **Turnkey service – Search, secure and point** **\$250**
  - *Includes initial 2 year domain renewal*
  - *elliptIQ passes through cost for domain renewal after initial 2 years*
  
- ◆ **Community supplied unique domain** **\$75**
  - *elliptIQ to provide DNS service*

### Additional Training

- ◆ **One-hour Start-up Tutorial** **\$75**
  - *Virtual Web-Conference & Phone*
  
- ◆ **On Location Session** **\$600 per half day**  
**\$900 per full day**  
**plus expenses**
  - *one or more persons*
  
- ◆ **Private Session at Atlanta Training Center** **\$100 per hour**
  - *one or more persons*
  
- ◆ **User Conference at Atlanta Training Center** **\$200 per half day**  
**per attendee**
  - *Scheduled by Neighborware*

### Support

- ◆ **Level 1 and 2 – Toll free phone / pager** **No Charge**
  
- ◆ **Level 3 and 4 – email (2 Business Days)** **No Charge**
  
- ◆ **Level 3 and 4 – Toll free phone** **\$100 per hour**  
**\$25 minimum**

*Note: All support is for designated admins only – **no** residents*

*For additional information on Neighborware, contact us at:  
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